

# EVV is Here



## EVV is Electronic Visit Verification

EVV is a telephone and computer-based system that records details about home-based personal care visits. EVV will help ensure Medicaid members receive services when they need them, and that care providers get paid for their time and efforts.

## EVV Training Is Available Now

Visit [www.arissolutions.org](http://www.arissolutions.org) and select the EVV Icon.

You have access to an Online Video Library with how-to videos, user manuals and quick reference guides.

Care providers who received a paycheck on October 23rd/30th will receive their EVV credentials and EVV Welcome Packet per the schedule to the right.

If you were paid before or after October 23rd/30th of this year and will continue to provide care services, please contact ARIS Solutions to request your EVV credentials and EVV Welcome Packet.



LAST NAME	WEEK OF
A — G	Nov 30th, 2020
H — M	Dec 14th, 2020
N — Z	Jan 4th,



## Last Call for Live Webinars

Jan 4th, 2021: 2pm—4pm

Jan 8th, 2021: 2pm—4pm

Register at [www.arissolutions.org](http://www.arissolutions.org)

Webinar recordings are also available on the Online Video Library.



## What about Home & Community Care?

Care often starts or ends in the community, such as picking up or dropping off a prescription at a pharmacy.

EVV is required if care services are provided in the care recipient's home but start or end in the community.

**EVV is not required when services are provided entirely outside the home.**

## What Programs will use EVV?

Children's Personal Care

Choices for Care

(Flexible Choices & Moderate Needs Group)

Attendant Services Program

Traumatic Brain Injury Program



**EVV is not required when the care provider lives in the home with the care recipient.**

## Will I still need to use E-TimeSheet Portal?

Yes. EVV and E-TimeSheet Portal are not the same.

EVV records the time a care provider starts and ends services.

E-TimeSheet Portal is used only for payroll.

EVV data will automatically go into the E-TimeSheet Portal. This will save care providers and employers time when completing and approving timesheets.

You can still use EVV with paper timesheets if you prefer.

**Contact ARIS Solutions to enroll in E-TimeSheet Portal.**



## What if I need help using EVV?

We have a dedicated ARIS EVV Support Team to help you

E-mail [EVV@arissolutions.org](mailto:EVV@arissolutions.org) or Phone (800) 798-1658.